



Rustika Travel – Terms and Conditions for 4x4 tours

(aspects covered by this addendum have priority over the main Rustika Travel T&C - for all aspects not covered by this T&C addendum, main Rustika Travel T&C apply)

1. **Making a Booking.** All Bookings are only confirmed on receipt of the deposit and completed Booking form. Rustika Travel reserve the right to decline to accept any booking.
2. **Payments.** All payment are made by Bank Transfer. Full details will be provided on invoice.
3. **Deposit.**
Weekend tours – 50 € deposit non-returnable.
All other Tours – 150 € deposit non-returnable.
Remaining balance to be paid no later than 60 days before tour start date.

| Period before scheduled arrival within which written cancellation notification is received. | Cancellation charges as a % of total tour costs. |
|--|---|
| More than 60 days | Total Loss of Deposit |
| 60 days and under | 100% |

4. **Special requests.** Please make any Special requests at time of booking. These cannot be guaranteed nor will Rustika Travel be liable if special requests are not met.
5. **Correspondence.** All correspondence and other communications will be sent direct to the person named on the Reservation Form unless you specify otherwise.
6. **Balance.** The balance is payable 60 days before the tour commences.
7. **Amendments by you.** Rustika Travel will make every effort to assist in any alterations that are requested by you. Requests for an amendment must be in writing and sent to Rustika Travel and be signed by the signatory of the Booking Form. There may be additional costs incurred by the change, these will be passed on to you.
8. **Cancellation by you.** Any cancellations must be sent to Rustika Travel in writing and signed by the signatory of the Booking Form they will be effective on the day they are received. The cancellation charges will be payable, depending on the number of days prior to the tour as shown in table in paragraph 3.
9. **Amendments by Us.** We have taken extreme care to ensure that all descriptions, information and prices given are accurate at the time of writing. If changes occurred we reserve the right to advise you of a



change. After a confirming your booking Rustika Travel shall make every effort to ensure that the tours shall be operated as advertised. Rustika Travel reserve the right in rare circumstances to modify a tour before you depart. If the modification is significant Rustika Travel will notify you as soon as possible. If this occurs you may cancel and receive a full refund if you do not wish to accept the revised tour. The above does not apply to cases of unusual and unforeseeable circumstances beyond Rustika Travel control, including, but not limited to, war, threat of war, riot, civil strife, terrorist activity (actual or threatened), industrial dispute, technical problems with transport, machinery or equipment, power failure, natural or nuclear disaster, fire, flood, drought, adverse weather conditions and level of water in rivers.

10. **Cancellation by Us.** If the outstanding balance has not been paid for at least one full calendar month before departure, Rustika Travel will treat your booking as cancelled and levy the cancellation charges set out in table in paragraph 3 above. If Rustika Travel or any of its authorized representatives is obliged to cancel your holiday in any other circumstances before departure, the Company will use its best endeavors to ensure that you are offered alternative arrangements of a comparable standard or will ensure that you are given a full and prompt refund. Rustika Travel reserve the right to cancel or alter any part of the tour, due to adverse weather and trail conditions, unexpected trail conditions or closures, vehicle breakdowns or any safety related issues, if necessary without prior notice. In the event we have to cancel a tour after it has started a pro-rata refund will be given.
11. **Vehicle operation.** Rustika Travel assumes that you are fully familiar with the workings and operation of your particular vehicle and have a full understanding of its capabilities and limitations
12. **Vehicle Preparation.** You are responsible to ensure that your vehicle is prepared to a minimum standard as per our essential vehicle kit list.
13. **Towing, recovery and safety.** as part of a group you and your vehicle may be asked to aid in a recovery situation of another member of the group and accept the fitting of a safety rope if the need should arise.
14. **Responsibility.** You are fully responsible for your own actions, safety, vehicle and personal effects whilst on the tour.
15. **Complaints.** If you are unhappy with any aspect of the arrangements while you are on a tour, you should address your complaint immediately in the first instance to Rustika Travel verbally and confirmed in writing, so that we will have an opportunity to correct the matter during your tour.



16. **Behavior.** If any person, at any time on a tour behavior threatens the safety and or enjoyment of the tour we reserve the right to cancel their booking. In these cases a refund would not be given.
17. **Third parties.** Rustika Travel cannot be held liable for the actions of third parties.
18. **Liability.** Rustika Travel entire liability in connection with the tour will not exceed the purchase price of the services booked. Rustika Travel will be exempt from all liability in respect of loss, damage, sickness, injury or death, howsoever caused, occurring to persons or vehicles, whilst on the tour. The lead person of each vehicle will be required to sign a disclaimer and they are responsible for that vehicle and all passengers within that vehicle.
19. **Trail driving Risk.** Trail driving can put you and your vehicle at risk and you are fully responsible for your own actions. All trail driving is voluntary, scratches, dust and mud are more than likely inevitable and there is always the risk of damage to vehicles; therefore it is your choice whether or not to drive the route, Rustika Travel will not be responsible for any damage you may do to your vehicle. Rustika Travel will endeavor if possible to find an alternative route for you, should you so wish.
20. **Photo and video material.** Rustika Travel reserves the right to use photo and video material made on the tours it organizes for marketing purposes. Clients have the right to request that their faces and licence plates are blurred for the protection of privacy (done only upon request).

European Travel

1. **Documents.** For European trips it is your responsibility to obtain all documents required for your tour. Rustika Travel cannot be liable if you fail to do so and you will be responsible for meeting any further costs incurred as a result of such failure. No exception will be made from cancellation charges affected as a result of cancellations due to incorrect passport / vehicle documentation.
2. **Travel insurance.** You are responsible for ensuring you have your own travel insurance which should be a comprehensive policy and cover all risks and also ensuring that you have full European Recovery and Breakdown insurance.